# Kent Specialist Children's Services

# Performance Management Report

## January 2017

Produced By:       SC SCS Management Information
Publication Date:   15 February 2017

# Guidance Notes

## POLARITY

| | |
|---|---|
| **H** | The aim of this indicator is to achieve the highest number/percentage possible. |
| **L** | The aim of this indicator is to achieve the lowest number/percentage possible. |
| **T** | The aim of this indicator is to stay close to the target that has been set. |

## RAG RATINGS

| | |
|---|---|
| **R** | A red rating indicates that the current performance is signficantly away from the target set. |
| **A** | An amber rating indicates that the current performance is close to the target set. |
| **G** | A green rating indicates that the current performance has met the target that has been set. |
| No RAG Rating | RAG ratings are not applied to indicators that have a denominator less than 5. |

## DIRECTION OF TRAVEL (DOT)

⬆ A green arrow indicates that performance has improved this month when compared to last month. Depending on the polarity of the indicator, an improvement in performance could either be a reduction or increase in numbers/percentage.

➡ An amber arrow indicates that performance has remained the same as last month.

⬇ A red arrow indicates that performance has worsened this month when compared to last month. Depending on the polarity of the indicator, a worsening in performance could either be a reduction or increase in numbers/percentage.

## KEY TO ABBREVIATIONS

| | | | |
|---|---|---|---|
| Num | Numerator | CP | Child Protection |
| Denom | Denominator | CIC | Children in Care |
| R12M | Rolling 12 Months | BLA | Becoming Looked After |
| SS | Snapshot | SGO | Special Guardianship Order |
| C&F Assessments | Child and Family Assessments | UASC | Unaccompanied Asylum Seeking Children |
| CIN | Child in Need | QSW | Qualified Social Worker |
| PF | Private Fostering | CSWT | Childrens Social Work Teams |
| IHA | Initial Health Assessment | PEP | Personal Education Plan |

## PERFORMANCE INDICATOR GRAPHS AND CHILD LEVEL DATA

The latest graphs and Child level data are published on the SCS Performance Management website (see screenshot below)
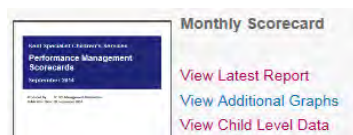


## KEY CHANGES MADE TO THE REPORT THIS MONTH

None

## SMALL DENOMINATORS

Caution should be applied in the overinterpretation of the results for those performance measures which are calculated against low numbers. In order to highlight this, any denominators with a value between 1 and 9 have been highlighted in light blue. Any indicators that have a denominator that is less than 5 have no RAG rating applied to them.

## ROLLING 12 MONTHS

The rolling 12 month period that is being used in this report is:     01/02/2016   to   31/01/2017

## ADOPTION & SG TEAM, ADOLESCENT TEAMS AND CRU

Please note that these teams do not have an indivdual scorecard as their caseholding numbers are very small, however, the performance of the children associated with these teams is counted within the county and relevant area level pages

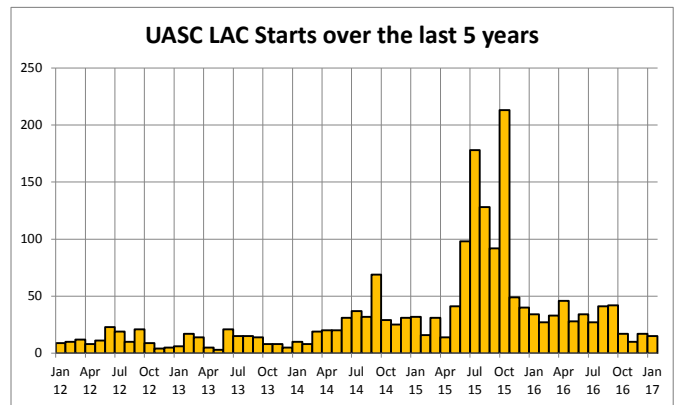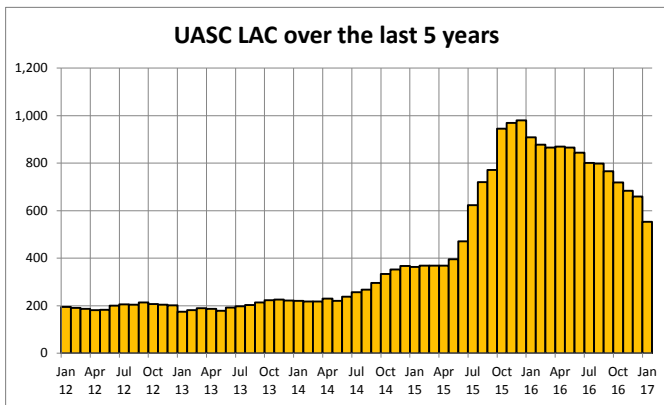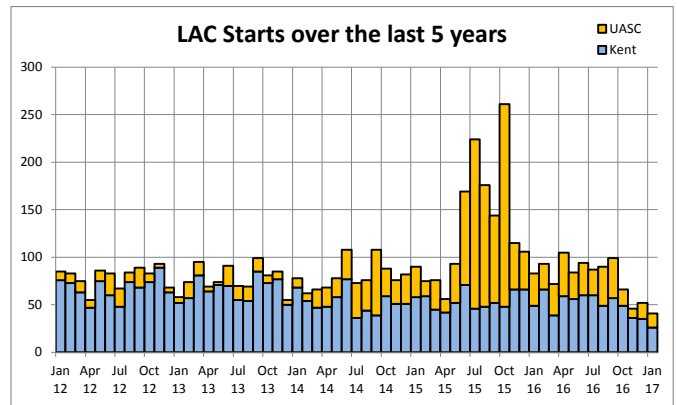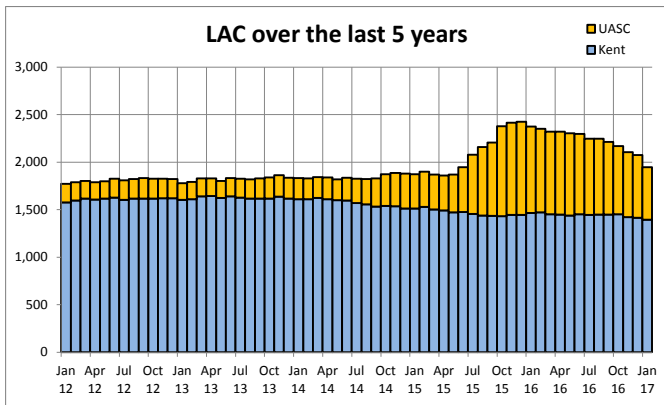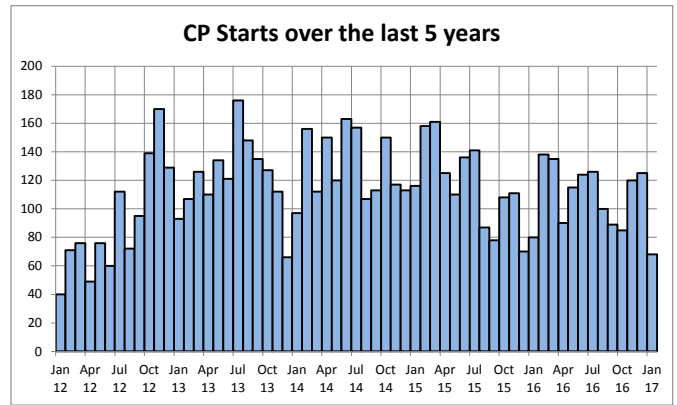## MANAGEMENT INFORMATION CONTACT DETAILS
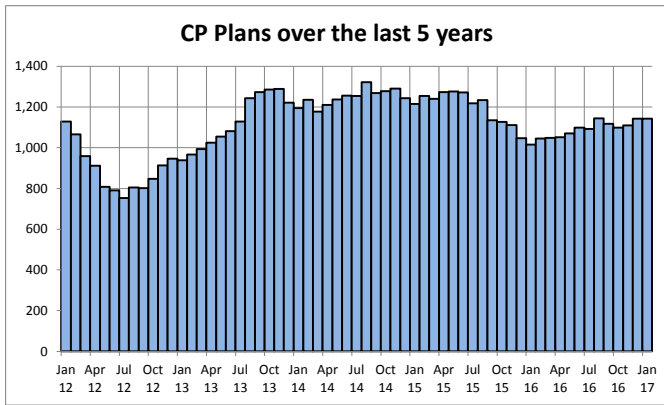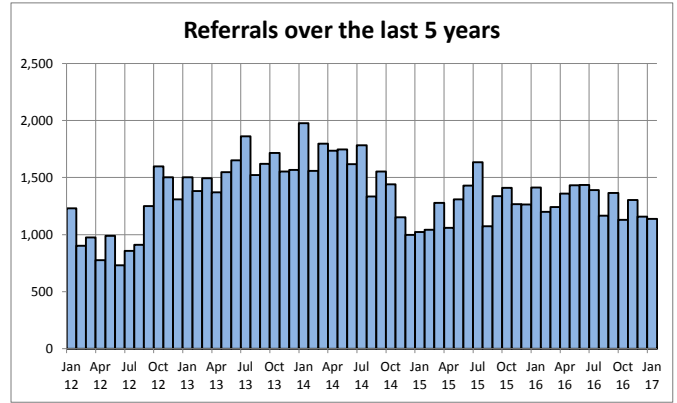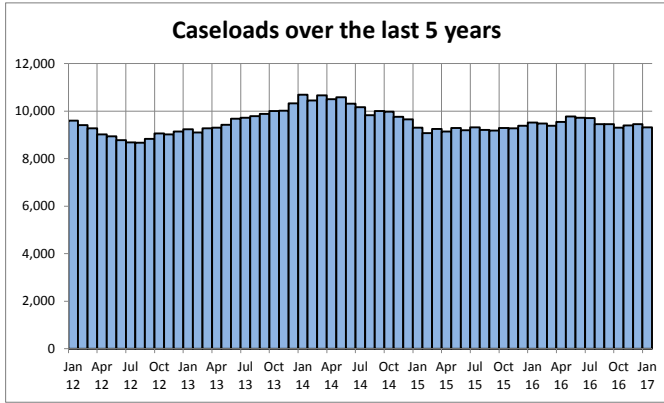
| | |
|---|---|
| Maureen Robinson - 03000 417164 | Celene Benjamin - 03000 417022 |
| Chris Nunn - 03000 417145 | Ian Valentine - 03000 417189 |
| Paul Godden - 03000 417078 | Vikky Best - 03000 415846 |

## SCS Activity

| | Caseloads - This month | Caseloads - Last month | Caseloads - Change | Referrals in last month | CF Assessments in last month | CP Plans - This month | CP Plans - Last month | CP Plans - Change | CP Starts in last month | CP Ends in last month | Total LAC - This month | Total LAC - Last month | Total LAC - Change | UASC LAC - This month | UASC LAC - Last month | UASC LAC - Change | LAC Starts in last month | LAC Ends in last month | PF Cases - This month | PF Cases - Last month | PF Cases - Change |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Kent | 9312 | 9443 | -131 | 1138 | 1307 | 1142 | 1142 | 0 | 68 | 66 | 1948 | 2076 | -128 | 553 | 660 | -107 | 41 | 155 | 42 | 39 | +3 |
| North Kent | 1131 | 1145 | -14 | 229 | 207 | 205 | 208 | -3 | 12 | 12 | 258 | 264 | -6 | 65 | 69 | -4 | 4 | 17 | 2 | 2 | 0 |
| East Kent | 2299 | 2354 | -55 | 354 | 405 | 368 | 366 | +2 | 28 | 32 | 611 | 631 | -20 | 66 | 82 | -16 | 13 | 24 | 5 | 5 | 0 |
| South Kent | 1813 | 1799 | +14 | 278 | 303 | 351 | 351 | 0 | 19 | 14 | 343 | 365 | -22 | 49 | 64 | -15 | 5 | 26 | 16 | 13 | +3 |
| West Kent | 1227 | 1290 | -63 | 213 | 294 | 205 | 204 | +1 | 9 | 8 | 337 | 351 | -14 | 76 | 82 | -6 | 3 | 18 | 13 | 13 | 0 |
| Disability Service | 1181 | 1183 | -2 | 17 | 77 | 13 | 13 | 0 | 0 | 0 | 102 | 102 | 0 | 0 | 0 | 0 | 1 | 2 | 0 | 0 | 0 |
| Ashford CSWT | 436 | 413 | +23 | 94 | 68 | 104 | 103 | +1 | 4 | 3 | 2 | 2 | 0 | 0 | 0 | 0 | 1 | 1 | 4 | 4 | 0 |
| Canterbury CSWT | 343 | 360 | -17 | 84 | 113 | 76 | 72 | +4 | 10 | 8 | 3 | 3 | 0 | 0 | 0 | 0 | 4 | 2 | 1 | 1 | 0 |
| Dartford CSWT | 209 | 224 | -15 | 62 | 78 | 51 | 57 | -6 | 3 | 3 | 3 | 3 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| Dover CSWT | 462 | 450 | +12 | 108 | 108 | 103 | 111 | -8 | 4 | 3 | 4 | 9 | -5 | 0 | 0 | 0 | 0 | 0 | 11 | 8 | +3 |
| Gravesham CSWT | 355 | 366 | -11 | 86 | 75 | 82 | 98 | -16 | 7 | 9 | 1 | 0 | +1 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| Maidstone CSWT | 367 | 385 | -18 | 99 | 123 | 90 | 92 | -2 | 7 | 3 | 2 | 5 | -3 | 0 | 0 | 0 | 0 | 0 | 8 | 8 | 0 |
| Sevenoaks CSWT | 235 | 232 | +3 | 77 | 47 | 41 | 39 | +2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 |
| Shepway CSWT | 513 | 521 | -8 | 71 | 113 | 140 | 131 | +9 | 11 | 6 | 2 | 1 | +1 | 0 | 0 | 0 | 2 | 0 | 1 | 1 | 0 |
| Swale CSWT | 608 | 581 | +27 | 142 | 106 | 129 | 125 | +4 | 6 | 5 | 7 | 6 | +1 | 0 | 0 | 0 | 2 | 0 | 4 | 4 | 0 |
| Thanet Margate CSWT | 376 | 404 | -28 | 61 | 77 | 98 | 110 | -12 | 7 | 13 | 2 | 7 | -5 | 0 | 0 | 0 | 3 | 1 | 2 | 2 | 0 |
| Thanet Ramsgate CSWT | 261 | 288 | -27 | 65 | 95 | 49 | 49 | 0 | 2 | 4 | 2 | 0 | +2 | 0 | 0 | 0 | 2 | 0 | 4 | 4 | 0 |
| The Weald CSWT | 441 | 476 | -35 | 107 | 157 | 94 | 99 | -5 | 2 | 4 | 7 | 7 | 0 | 0 | 0 | 0 | 2 | 0 | 5 | 5 | 0 |
| North Kent CIC | 302 | 296 | +6 | 0 | 3 | 31 | 14 | +17 | 0 | 0 | 250 | 256 | -6 | 65 | 69 | -4 | 0 | 17 | 0 | 0 | 0 |
| East Kent (Can/Swa) CIC | 365 | 382 | -17 | 0 | 5 | 9 | 9 | 0 | 0 | 1 | 328 | 345 | -17 | 45 | 60 | -15 | 0 | 15 | 0 | 0 | 0 |
| East Kent (Tha) CIC | 293 | 291 | +2 | 0 | 2 | 7 | 1 | +6 | 3 | 1 | 259 | 258 | +1 | 21 | 22 | -1 | 1 | 6 | 0 | 0 | 0 |
| South Kent CIC | 373 | 390 | -17 | 1 | 9 | 4 | 6 | -2 | 0 | 2 | 332 | 351 | -19 | 49 | 64 | -15 | 2 | 25 | 0 | 0 | 0 |
| West Kent CIC | 384 | 398 | -14 | 3 | 7 | 21 | 13 | +8 | 0 | 1 | 326 | 338 | -12 | 76 | 82 | -6 | 1 | 18 | 0 | 0 | 0 |
| SUASC Service | 329 | 389 | -60 | 15 | 21 | 0 | 0 | 0 | 0 | 0 | 297 | 357 | -60 | 297 | 357 | -60 | 14 | 67 | 0 | 0 | 0 |
| Disability EK | 608 | 611 | -3 | 9 | 51 | 9 | 9 | 0 | 0 | 0 | 69 | 69 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| Disability WK | 573 | 572 | +1 | 8 | 26 | 4 | 4 | 0 | 0 | 0 | 33 | 33 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 |
| Adoption & SG | 110 | 113 | -3 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Care Leaver Service (18+) | 1209 | 1149 | +60 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |

# SCS Activity

**County Level**

### Caseloads over the last 5 years



### Referrals over the last 5 years



### CP Plans over the last 5 years



### CP Starts over the last 5 years



### LAC over the last 5 years



### LAC Starts over the last 5 years



### UASC LAC over the last 5 years



### UASC LAC Starts over the last 5 years

# Scorecard - Kent     Jan 2017

| ID | Indicators | Polarity | Data Period | Latest Result and RAG Status | Num | Denom | Target for 16/17 | 1 month ago Result | DoT | 1 year ago Result | DoT | Short Term Performance: Rolling 3 months and RAG Status |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | **REFERRAL AND ASSESSMENTS** | | | | | | | | | | | |
| 1 | % of referrals with a previous referral within 12 months | L | R12M | 23.0% G | 3521 | 15324 | 25.0% | 23.0% | ⬇ | 22.1% | ⬇ | 22.3% G |
| 2 | % of C&F Assessments that were carried out within 45 working days | H | R12M | 91.0% G | 15241 | 16745 | 90.0% | 90.6% | ⬆ | 90.2% | ⬆ | 92.7% G |
| 3 | Number of C&F Assessments in progress outside of timescale | L | SS | 17 G | - | - | 75 | 15 | ⬇ | 30 | ⬆ | - - |
| 4 | % of Children seen at C&F Assessment | H | R12M | 98.1% G | 15645 | 15946 | 98.0% | 98.2% | ⬇ | 97.9% | ⬆ | 97.4% A |
| | **CHILDREN IN NEED** | | | | | | | | | | | |
| 5 | % of CIN with a CIN Plan in place | H | SS | 85.1% A | 1993 | 2343 | 90.0% | 90.3% | ⬇ | 87.6% | ⬇ | - - |
| 6 | % of CIN who have been seen in the last 28 days | H | SS | 92.0% G | 1699 | 1847 | 80.0% | 82.7% | ⬆ | 85.6% | ⬆ | - - |
| 7 | Numbers of Unallocated Cases | L | SS | 1 A | - | - | 0 | 0 | ⬇ | 2 | ⬆ | - - |
| | **PRIVATE FOSTERING** | | | | | | | | | | | |
| 8 | % of PF visits held in timescale (Current PF Arrangements only) | H | SS | 82.3% A | 190 | 231 | 90.0% | 79.5% | ⬆ | | | - - |
| | **MISSING CHILDREN** | | | | | | | | | | | |
| 9 | % of Returner Interviews completed within 3 working days | H | R12M | 72.5% R | 1239 | 1710 | 90.0% | 72.3% | ⬆ | | | 71.7% R |
| | **CHILD PROTECTION** | | | | | | | | | | | |
| 10 | % of Current CP Plans lasting 18 months or more | L | SS | 5.1% G | 58 | 1142 | 10.0% | 4.5% | ⬇ | 7.8% | ⬆ | - - |
| 11 | % of CP Visits held within timescale (Current CP only) | H | SS | 90.1% G | 19983 | 22184 | 90.0% | 90.4% | ⬇ | 90.7% | ⬇ | - - |
| 12 | % of CP cases which were reviewed within required timescales | H | SS | 100.0% G | 833 | 833 | 98.0% | 100.0% | ➡ | 100.0% | ➡ | - - |
| 13 | % of Children becoming CP for a second or subsequent time | T | R12M | 20.5% A | 269 | 1315 | 17.5% | 21.3% | ⬆ | 21.4% | ⬆ | 18.2% G |
| 14 | % of CP Plans lasting 2 years or more at the point of de-registration | L | R12M | 3.4% G | 40 | 1189 | 5.0% | 3.3% | ⬇ | 3.0% | ⬇ | 5.9% A |
| 15 | % of Children seen at Section 47 enquiry | H | R12M | 98.5% G | 4563 | 4631 | 98.0% | 98.5% | ⬆ | 98.0% | ⬆ | 98.3% G |
| 16 | % of ICPC's held within 15 working days of the S47 enquiry starting | H | R12M | 85.6% G | 1155 | 1349 | 80.0% | 84.8% | ⬆ | 85.3% | ⬆ | 87.2% G |
| | **CHILDREN IN CARE** | | | | | | | | | | | |
| 17 | CIC Placement Stability: % with 3 or more placements in the last 12 months | L | SS | 12.9% A | 252 | 1948 | 10.0% | 13.8% | ⬆ | 12.3% | ⬇ | - - |
| 18 | CIC Placement Stability: % in same placement for last 2 years | H | SS | 71.3% G | 400 | 561 | 70.0% | 71.3% | ⬇ | 71.1% | ⬆ | - - |
| 19 | % of CIC Foster Care in KCC Foster Care/Rel & Friends placements (exc UASC) | H | SS | 86.3% G | 968 | 1122 | 85.0% | 86.5% | ⬇ | 87.5% | ⬇ | - - |
| 20 | % of CIC placed within 20 miles from home (exc UASC) | H | SS | 80.8% G | 1085 | 1342 | 80.0% | 81.4% | ⬇ | 80.1% | ⬆ | - - |
| 21 | % of Children who participated at CIC Reviews | H | R12M | 96.1% G | 5613 | 5841 | 95.0% | 95.7% | ⬆ | 94.9% | ⬆ | 95.4% G |
| 22 | % of CIC cases which were reviewed within required timescales | H | SS | 98.6% G | 1884 | 1910 | 98.0% | 98.1% | ⬆ | 77.8% | ⬆ | - - |
| 23 | % of CIC cases where all Dental Checks were held within required timescale | H | SS | 92.3% G | 1424 | 1542 | 90.0% | 92.1% | ⬆ | 90.4% | ⬆ | - - |
| 24 | % of CIC cases where all Health Assessments were held within required timescale | H | SS | 89.4% A | 1378 | 1542 | 90.0% | 88.8% | ⬆ | 88.8% | ⬆ | - - |
| 25 | % of IHA referrals within 5 working days of becoming Looked After | H | R12M | 82.2% A | 521 | 634 | 90.0% | 82.8% | ⬇ | 28.6% | ⬆ | 78.3% R |
| 27 | % of CIC for 18 mths and allocated to the same worker for the last 12 mths | H | SS | 49.2% A | 558 | 1134 | 60.0% | 50.5% | ⬇ | 58.8% | ⬇ | - - |
| | **ADOPTION** | | | | | | | | | | | |
| 28 | % of cases adoption agreed as plan within 4mths, for those with an agency decision | H | R12M | 75.8% G | 69 | 91 | 75.0% | 73.5% | ⬆ | 60.4% | ⬆ | 66.7% A |
| 29 | Ave. no of days between bla and moving in with adoptive family (for children adopted) | L | R12M | 309.6 G | 27554 | 89 | 426.0 | 337.6 | ⬆ | 512.7 | ⬆ | 331.6 G |
| 30 | Ave. no of days between court authority to place a child and the decision on a match | L | R12M | 107.8 G | 8728 | 81 | 121.0 | 118.6 | ⬆ | 220.4 | ⬆ | 116.7 G |
| 31 | % of Children leaving care who were adopted (exc UASC) | H | R12M | 14.2% G | 90 | 634 | 13.0% | 14.1% | ⬆ | 15.5% | ⬇ | 17.9% G |
| | **CARE LEAVERS** | | | | | | | | | | | |
| 32 | % of Care Leavers that Kent is in touch with | H | R12M | 68.0% A | 1202 | 1768 | 75.0% | 67.2% | ⬆ | 57.5% | ⬆ | 65.3% A |
| 33 | % of Care Leavers in Suitable Accommodation (of those we are in touch with) | H | R12M | 91.5% G | 1170 | 1278 | 90.0% | 92.4% | ⬇ | 92.4% | ⬇ | 90.6% G |
| 34 | % of Care Leavers in Education, Employment or Training (of those we are in touch with) | H | R12M | 59.3% A | 758 | 1278 | 65.0% | 57.7% | ⬆ | 57.2% | ⬆ | 63.0% A |
| 35 | % of Care Leavers with a Pathway Plan updated in the last 6 months | H | SS | 93.5% G | 1189 | 1272 | 90.0% | 90.7% | ⬆ | | | - - |
| | **QUALITY ASSURANCE** | | | | | | | | | | | |
| 36 | % of Case File Audits completed | H | R12M | 96.9% G | 723 | 746 | 95.0% | 98.2% | ⬇ | 98.7% | ⬇ | 92.3% A |
| 37 | % of Case File Audits rated Good or outstanding | H | R12M | 67.2% G | 486 | 723 | 60.0% | 66.3% | ⬆ | 56.5% | ⬆ | 67.8% G |
| 38 | % of Case File Audits rated inadequate | L | R12M | 2.1% A | 15 | 723 | 0.0% | 1.8% | ⬇ | 3.1% | ⬆ | 2.1% A |
| 39 | % of CP Social Work Reports rated good or outstanding | H | R12M | 63.1% A | 1438 | 2278 | 75.0% | 62.9% | ⬆ | 70.8% | ⬇ | 64.3% A |
| 40 | % of CIC Care Plans rated good or outstanding | H | R12M | 68.6% A | 3943 | 5748 | 75.0% | 68.4% | ⬆ | 61.3% | ⬆ | 71.0% A |
| | **STAFFING** | | | | | | | | | | | |
| 41 | % of caseholding posts filled by KCC Permanent QSW | H | SS | 81.3% A | 428.7 | 527.2 | 83.0% | 81.2% | ⬆ | 75.1% | ⬆ | - - |
| 42 | % of caseholding posts filled by agency staff | L | SS | 14.0% G | 74.0 | 527.2 | 17.0% | 15.4% | ⬆ | 20.6% | ⬆ | - - |
| 43 | Average Caseloads of social workers in CIC Teams | L | SS | 15.1 A | 1717 | 113.6 | 15.0 | 15.5 | ⬆ | 16.3 | ⬆ | - - |
| 44 | Average Caseloads of social workers in CSWTs | L | SS | 19.6 A | 4606 | 234.4 | 18.0 | 19.9 | ⬆ | 20.2 | ⬆ | - - |
| 45 | Average Caseloads of fostering social workers | L | SS | 16.9 G | 788 | 46.6 | 18.0 | 16.6 | ⬇ | 18.4 | ⬆ | - - |

| | GREEN | AMBER | RED |
|---|---|---|---|
| **LATEST PERFORMANCE RAG RATING** | 27 | 16 | 1 |

# Scorecard - Impact of UASC

| Indicators | Polarity | Data Period | INCLUDING UASC — Latest Result and RAG Status | Num | Denom | Target for 16/17 | EXCLUDING UASC — Latest Result and RAG Status | Num | Denom | Variance with UASC excluded |
|---|---|---|---|---|---|---|---|---|---|---|
| **CHILDREN IN CARE - KENT** | | | | | | | | | | |
| CIC Placement Stability: % with 3 or more placements in the last 12 months | L | SS | 12.9% A | 252 | 1948 | 10.0% | 12.9% A | 180 | 1395 | -0.0% |
| CIC Placement Stability: % in same placement for last 2 years | H | SS | 71.3% G | 400 | 561 | 70.0% | 71.4% G | 397 | 556 | +0.1% |
| % of Children who participated at CIC Reviews | H | R12M | 96.1% G | 5613 | 5841 | 95.0% | 98.2% G | 3492 | 3555 | +2.1% |
| % of CIC cases which were reviewed within required timescales | H | SS | 98.6% G | 1884 | 1910 | 98.0% | 99.5% G | 1365 | 1372 | +0.9% |
| % of CIC cases where all Dental Checks were held within required timescale | H | SS | 92.3% G | 1424 | 1542 | 90.0% | 93.4% G | 1015 | 1087 | +1.0% |
| % of CIC cases where all Health Assessments were held within required timescale | H | SS | 89.4% A | 1378 | 1542 | 90.0% | 92.1% G | 1001 | 1087 | +2.7% |
| % of IHA referrals within 5 working days of becoming Looked After | H | R12M | 82.2% A | 521 | 634 | 90.0% | 77.8% R | 371 | 477 | -4.4% |
| % of CIC for 18 mths and allocated to the same worker for the last 12 mths | H | SS | 49.2% A | 558 | 1134 | 60.0% | 51.8% A | 479 | 925 | +2.6% |
| **CHILDREN IN CARE - NORTH KENT AREA** | | | | | | | | | | |
| CIC Placement Stability: % with 3 or more placements in the last 12 months | L | SS | 15.5% R | 40 | 258 | 10.0% | 14.0% R | 27 | 193 | -1.5% |
| CIC Placement Stability: % in same placement for last 2 years | H | SS | 69.2% A | 54 | 78 | 70.0% | 69.2% A | 54 | 78 | 0.0% |
| % of Children who participated at CIC Reviews | H | R12M | 97.9% G | 695 | 710 | 95.0% | 98.6% G | 508 | 515 | +0.8% |
| % of CIC cases which were reviewed within required timescales | H | SS | 99.2% G | 252 | 254 | 98.0% | 99.5% G | 188 | 189 | +0.3% |
| % of CIC cases where all Dental Checks were held within required timescale | H | SS | 96.7% G | 204 | 211 | 90.0% | 95.4% G | 146 | 153 | -1.3% |
| % of CIC cases where all Health Assessments were held within required timescale | H | SS | 89.6% A | 189 | 211 | 90.0% | 92.2% G | 141 | 153 | +2.6% |
| % of IHA referrals within 5 working days of becoming Looked After | H | R12M | 77.8% R | 56 | 72 | 90.0% | 77.8% R | 56 | 72 | 0.0% |
| % of CIC for 18 mths and allocated to the same worker for the last 12 mths | H | SS | 36.3% R | 58 | 160 | 60.0% | 38.0% R | 49 | 129 | +1.7% |
| **CHILDREN IN CARE - EAST KENT AREA** | | | | | | | | | | |
| CIC Placement Stability: % with 3 or more placements in the last 12 months | L | SS | 13.4% R | 82 | 611 | 10.0% | 12.7% A | 69 | 545 | -0.8% |
| CIC Placement Stability: % in same placement for last 2 years | H | SS | 73.7% G | 160 | 217 | 70.0% | 74.0% G | 159 | 215 | +0.2% |
| % of Children who participated at CIC Reviews | H | R12M | 96.5% G | 1523 | 1578 | 95.0% | 98.6% G | 1330 | 1349 | +2.1% |
| % of CIC cases which were reviewed within required timescales | H | SS | 99.7% G | 599 | 601 | 98.0% | 99.8% G | 534 | 535 | +0.1% |
| % of CIC cases where all Dental Checks were held within required timescale | H | SS | 87.6% A | 415 | 474 | 90.0% | 89.4% A | 371 | 415 | +1.8% |
| % of CIC cases where all Health Assessments were held within required timescale | H | SS | 88.2% A | 418 | 474 | 90.0% | 90.8% G | 377 | 415 | +2.7% |
| % of IHA referrals within 5 working days of becoming Looked After | H | R12M | 74.3% R | 136 | 183 | 90.0% | 74.3% R | 136 | 183 | 0.0% |
| % of CIC for 18 mths and allocated to the same worker for the last 12 mths | H | SS | 50.4% A | 210 | 417 | 60.0% | 49.5% A | 181 | 366 | -0.9% |
| **CHILDREN IN CARE - SOUTH KENT AREA** | | | | | | | | | | |
| CIC Placement Stability: % with 3 or more placements in the last 12 months | L | SS | 16.9% R | 58 | 343 | 10.0% | 16.3% R | 48 | 294 | -0.6% |
| CIC Placement Stability: % in same placement for last 2 years | H | SS | 66.7% A | 70 | 105 | 70.0% | 67.0% A | 69 | 103 | +0.3% |
| % of Children who participated at CIC Reviews | H | R12M | 97.0% G | 941 | 970 | 95.0% | 97.4% G | 781 | 802 | +0.4% |
| % of CIC cases which were reviewed within required timescales | H | SS | 98.8% G | 334 | 338 | 98.0% | 99.0% G | 286 | 289 | +0.1% |
| % of CIC cases where all Dental Checks were held within required timescale | H | SS | 97.4% G | 267 | 274 | 90.0% | 97.5% G | 231 | 237 | +0.0% |
| % of CIC cases where all Health Assessments were held within required timescale | H | SS | 94.2% G | 258 | 274 | 90.0% | 94.1% G | 223 | 237 | -0.1% |
| % of IHA referrals within 5 working days of becoming Looked After | H | R12M | 80.3% A | 98 | 122 | 90.0% | 80.3% A | 98 | 122 | 0.0% |
| % of CIC for 18 mths and allocated to the same worker for the last 12 mths | H | SS | 59.8% A | 131 | 219 | 60.0% | 58.8% A | 110 | 187 | -1.0% |
| **CHILDREN IN CARE - WEST KENT AREA** | | | | | | | | | | |
| CIC Placement Stability: % with 3 or more placements in the last 12 months | L | SS | 12.8% A | 43 | 337 | 10.0% | 12.3% A | 32 | 261 | -0.5% |
| CIC Placement Stability: % in same placement for last 2 years | H | SS | 69.4% A | 77 | 111 | 70.0% | 69.1% A | 76 | 110 | -0.3% |
| % of Children who participated at CIC Reviews | H | R12M | 98.3% G | 886 | 901 | 95.0% | 98.8% G | 642 | 650 | +0.4% |
| % of CIC cases which were reviewed within required timescales | H | SS | 99.7% G | 333 | 334 | 98.0% | 99.6% G | 257 | 258 | -0.1% |
| % of CIC cases where all Dental Checks were held within required timescale | H | SS | 89.8% A | 228 | 254 | 90.0% | 92.2% G | 177 | 192 | +2.4% |
| % of CIC cases where all Health Assessments were held within required timescale | H | SS | 88.6% A | 225 | 254 | 90.0% | 92.7% G | 178 | 192 | +4.1% |
| % of IHA referrals within 5 working days of becoming Looked After | H | R12M | 88.4% A | 76 | 86 | 90.0% | 88.4% A | 76 | 86 | 0.0% |
| % of CIC for 18 mths and allocated to the same worker for the last 12 mths | H | SS | 46.9% A | 98 | 209 | 60.0% | 52.7% A | 88 | 167 | +5.8% |
| **OTHER INDICATORS - KENT** | | | | | | | | | | |
| % of Care Leavers that Kent is in touch with | H | R12M | 68.0% A | 1202 | 1768 | 75.0% | 76.7% G | 647 | 843 | +8.8% |
| % of Care Leavers in Suitable Accommodation (of those we are in touch with) | H | R12M | 91.5% G | 1170 | 1278 | 90.0% | 89.5% A | 588 | 657 | -2.1% |
| % of Care Leavers in Education, Employment or Training (of those we are in touch with) | H | R12M | 59.3% A | 758 | 1278 | 65.0% | 48.4% R | 318 | 657 | -10.9% |
| % of Care Leavers with a Pathway Plan updated in the last 6 months | H | SS | 93.5% G | 1189 | 1272 | 90.0% | 94.4% G | 559 | 592 | +1.0% |
| % of C&F Assessments that were carried out within 45 working days | H | R12M | 91.0% G | 15241 | 16745 | 90.0% | 91.2% G | 14803 | 16224 | +0.2% |
| Numbers of Unallocated Cases | L | SS | 1 A | - | - | 0 | 1 A | - | - | 0 |

| % of Returner Interviews completed within 3 working days | | | Red |
|---|---|---|---|
| Cabinet Member | Peter Oakford | Director | Philip Segurola |
| Portfolio | Specialist Children's Services | Division | Specialist Children's Services |



| Trend Data – Month End | Oct 2016 | Nov 2016 | Dec 2016 | Jan 2017 |
|---|---|---|---|---|
| KCC Result | 71.9% | 72.5% | 72.3% | 72.5% |
| Target | 90.0% | 90.0% | 90.0% | 90.0% |
| RAG Rating | Red | Red | Red | Red |
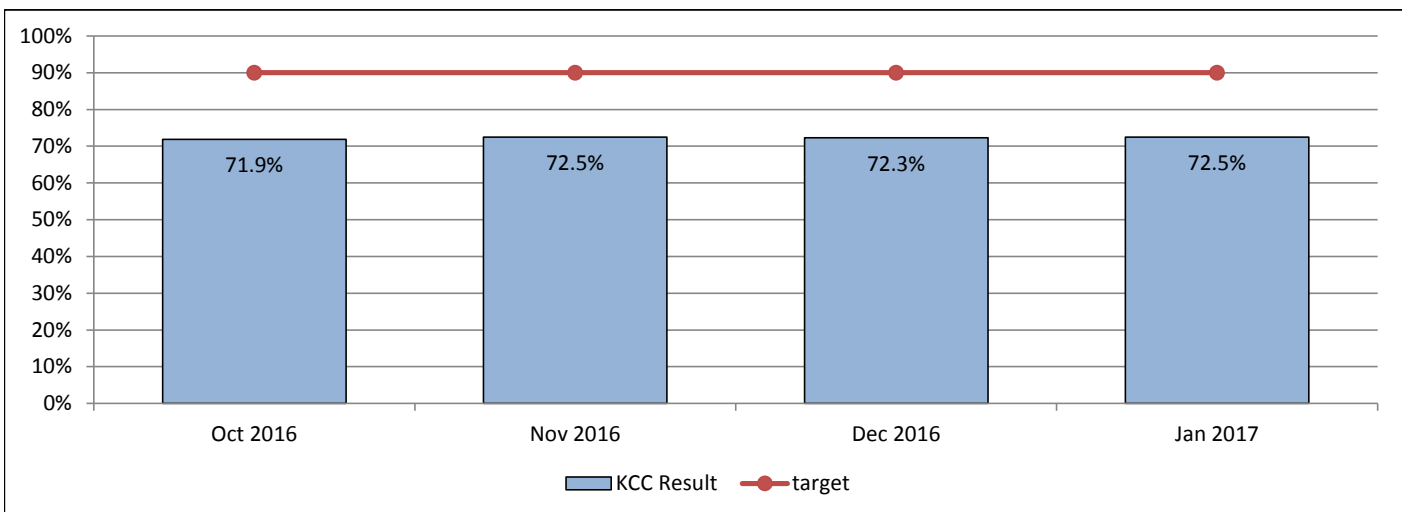
## Commentary

This performance indicator was added to the Scorecard in August 2016 to reflect the priority of SCS to undertake timely Returner Interviews for children and young people that have gone missing. The target of 90% has been set to drive up performance on the completion rates within 3 working days following a missing episode and performance shows month on month improvement.

During the 12 month period to January 2017 there were 1710 missing episodes, and of these 1239 (72.5%) had a Returner Interview that was completed within 3 working days. The number of Returner interviews out of timescale by 1 day is significant (84), combined with the high number of forms not completed (76) or where no date has been added (83). This suggests that the target can be achieved through awareness raising and more robust management oversight. It is also of note that for a significant number of Children in Care missing episodes last no longer than 0-3 hrs and are often connected to contact with friends and family. These episodes can also form part of a repeat pattern of behaviour where for a small but significant minority the value of repeatedly completing a Returner interview can be compromised. As such further work is required around the management of these episodes through placement plan reviews.

## Data Notes

**Target:** 90% (RAG Bandings: Below 80% = Red, 80% to 90% = Amber, 90% and above = Green)

**Tolerance:** Higher values are better

**Data**: Figures shown are based on a rolling 12 month period. The result for Oct 2016 for example shows performance for Nov 2015 to Oct 2016.
**Data Source:** Liberi